

FIG. 1

30 →

32

52a →

52b →

•

•

•

•

(13) Reserved Equipment for 06/01/00

Post Date	RTE Dealer	Res Num	Origin	Description	Equipment	Cov. Cus
//	1 GATES AUTO	11674	52394	WASHINGTON, DC	AV	No STA
//	1 GATES AUTO	11616	52394	ITHACA, NY	IM	No CHI
//	4 LLOYD'S RENTAL & SALES	20714	32063	POTTSTOWN, LA	DCTO	No LUC
//	4 KELLY LLOYD'S GARAGE	10738	32530	ISMP, NY	DCAT	No DAT
//	5 BILL'S SERVICE CENTER	9865	32069	SIMPSONVILLE, SC	JHATKOPO	No MAI
//	6 BROWNIE'S AUTO REPAIR PAR	1786	32231	HARRISBURG, PA	???	No KRI
//	6 U-HAUL CENTER DRAGG BLVD	262531	782068	NIAGARA FALLS, NY	AV	No RAI
//	9 CARY MOVING CENTER	25682	54560	PROVIDENCE, RI	RV	No MA
//	9 JXA EXXON	1134	55786	LEXINGTON, KY	ELAI	No RO

54

Res Num 11674 56 Date Posted //

Customer STANLEY BLACK 60

Day Phone (919) 967-6059 58 Night Phone 62 68

Scheduling Notes

Print Covered & Scheduled Post Quit

50

66

FIG. 2

72

74

70

84

Equipment/at site/GATES AUTO 78

Model

TOT

1WAY

ROT

CNTRL

07/31/00

08/01/00

08/02/00

08/03/00

BP	0	0	0	0			
BE	0	0	0	0			
BW	0	0	0	0			
TM	1	1	0	0			
DC	3	3	0	0			
AV	0	0	0	0	1		
GH	1	1	0	0			
JH	0	0	0	0			
AT	0	0	0	0			

82

1

Reservation Info

Equipment AV 96

Pick-up Location GATES AUTO 98

Pick-up Date 08/01/00 08:00:00AM 100

Legend

Date

3

5

In-Town

Reservations

One-Way

Reservations

Last Updated

07/18/00 10:57:14 PM

Set Up Transfer

370

Done

102

Search For Equipment Availability

Location

86

88

90

92

To limit location selection list to sites that have a particular model enter the model:

AV

Exclude Equipment Out On In-Town Rental

90

Include Rotation Equipment

92

FIG. 3

Model AV Location: GATES AUTO Date: 08/01/00

IN-TOWN DISPATCH

Time

08/01/00 P.M.

Equipment

12 1 2 3 4 5 6 7 8 9 10 11 12

Rotation 5

One-way 42

118c 7769097 LOVE

118d 2026426Z MONICKA

118e 7769097 LOVE PICK-UP: 12:00:00 AM DEST: 32919

118f 20003720 DEARINGTON

ONE-WAY

7788506 HOWARD

7725125 RICHARDSON

Done

FIG. 4

130

132

142

202

196

198

MicroTraffic - Receive/Dispatch/Reservations 134 136 138 140

Customer Information Equipment Payments Notes Changes Made

Trans. Type Reservation Sub-Type IN-TOWN Doc Number Doc Status

Last Name First Name Day-Phone Night-Phone Pickup/Dispatch/Receive Date and Time

Address City State Zip Code Days Allowed Miles Allowed Covered & Scheduled

Res. Location MCO Not in E Pickup CTRDLR MCO

Reverse Dispatch Receive

Find New Print Save

Cancel Quit

144

146

FIG. 5

132

MicroTraffic - Receive/Dispatch/Reservations 134 136 138 140

Customer Information		Equipment		Payments	Notes	Changes Made
Status	Equipment ID	Rate	\$/Mile	Cov.	Deposit Qty	Miles In Miles Out PM Miles
	150	152	154	156	158	162 162 162
					160	

168 CONF 170 TENT 172 CANC

Reservation Information

Status Model

Dispatch/Receive Information

Fleet Model Serial Letter 200

164 Add 166 Update

Rate 0.00 Per Mile 0.00 Coverage 0.00 Deposit 0.00 Qty 0 Miles In/Out 0.0 Last PM 0.0

Covered & Scheduled Qty

176 Save Quit

Print

FIG. 6

MicroTraffic - Receive/Dispatch/Reservations

Changes Made

Customer Information

Location 180

Date 184

Type 186

Account Number 134

Exp 190

Auth Num 192

Amount 140

Notes 136

Payment Type

Check/Card Number

Expiration

Auth. Code

Amount 0.00

Add

Save

Quit

Print

FIG. 7

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132

MicroTraffic/- Receive/Dispatch/Reservations 136 138

Customer Information Equipment Payments Notes Changes Made

Download Notes (From Phoenix & Field) 134 Download/Traffic Notes 140

195 195

Pick-up Information

First Name
Last Name
Phone

☐ Reservation Covered & Scheduled

Change Sent / / AM

Add Notes
Save
Print
Quit

FIG. 8

210

Find Document

Step 1

212 Selection Criteria

218 Document Number

220 Customer Name

222 Phone Number

224 Pickup Location

226 Reservation Location

228 Reservation Date

230 Credit Card

Step 2

Selection Data

214 232

Step 3

Click "SEARCH" or "CANCEL"

216 Search

Cancel

FIG. 9

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240

Print Posted/Not Posted

242 ☐ *Not Posted*

244 ☐ *Posted*

246 ☐ *All*

248 ☐ *Cancel*

FIG. 10

250

Print Covered/Scheduled or Not Cover...

Enter start date for report

252 */ /*

Enter end date for report

254 */ /*

256 ☐ *Preview*

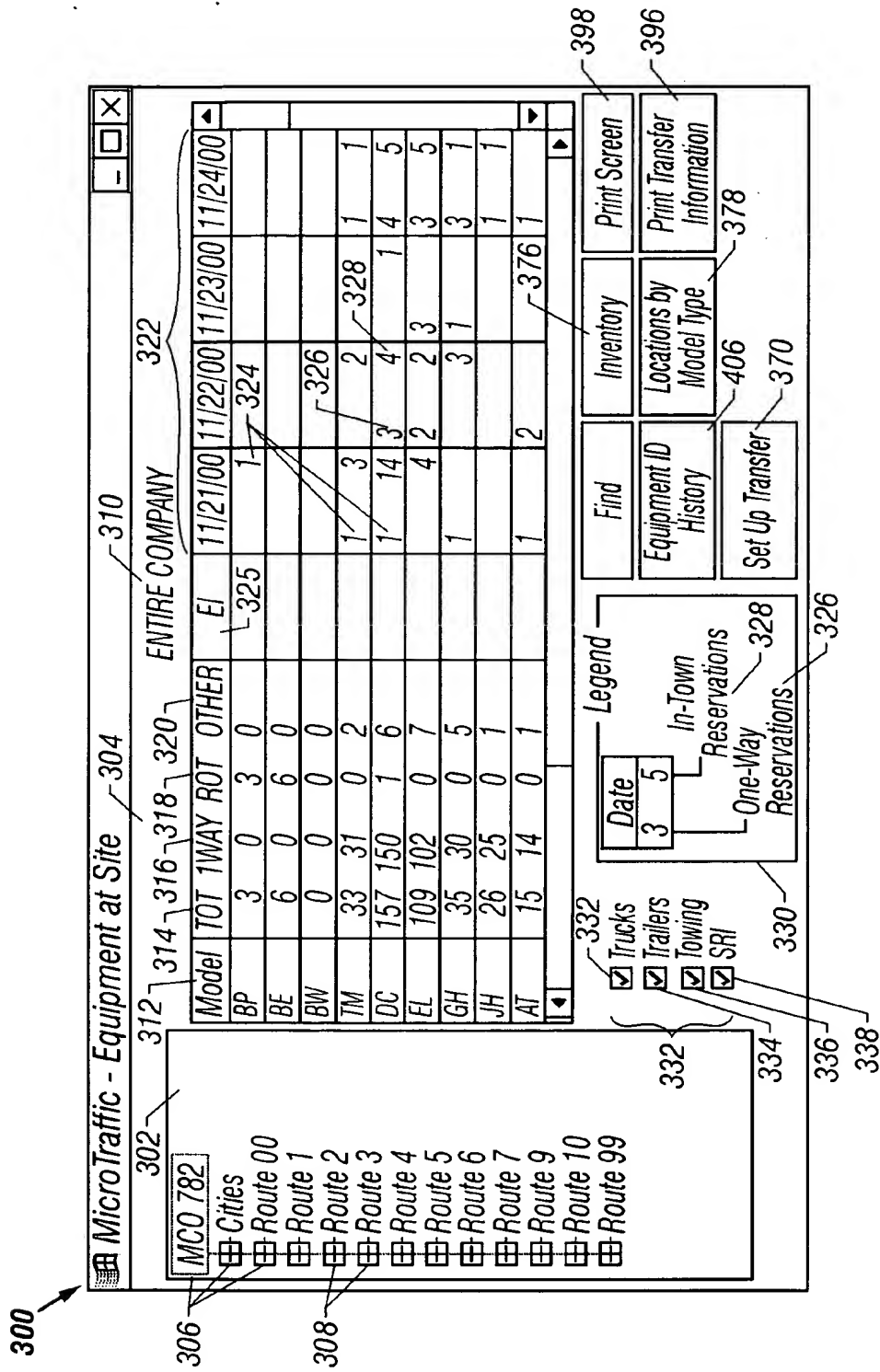
258 ☐ *Not Covered & Not Scheduled*

260 ☐ *Covered & Scheduled*

262 ☐ *All*

264 ☐ *Cancel*

FIG. 11



11/15

350

352 All DC's within MCO 353 354 356 358 360

372

Equipment ID	Note	Return Date/Time	Other	Rot.	Location	City
0000 DC 0392C	No	11/30/00 05:00:00			7045	ABERDEEN
0000 DC 7031A	No		TF 32008		32078	ABERDEEN
0000 DC 8899A	No	11/29/00 12:15:00	FOR SALE		28454	ANGIER
0000 DC 5605J	No				15431	APEX
0000 DC 3514R	No	12/01/00 02:00:00			55315	APEX
0000 DC 0982C	No				48352	BURGAW
0000 DC 2677C	No				32465	CAMP LEJEU
0000 DC 8840Y	No	11/29/00 08:00:00			32465	CAMP LEJEU
0000 DC 3832J	No				40292	CARY
0000 DC 4656E	No				40292	CARY
0000 DC 6075J	No				40292	CARY
0000 DC 8138B	No				40292	CARY
0000 DC 1412E	No	11/29/00 08:40:00			54360	CARY

357

Right-click for Control Number or EI information. Double-click for Equipment Notes.

Pending Transfers 359 361 363 365 367

Model Origin Pick-up Setup Dest. Notes

355

DC	TF	1693	12/01/00	11/30/00	TT	3387	Tom set this up
EL	TF	3387	11/30/00	11/30/00	TT	1693	Tom set this up too.
GH	TF	1693	11/30/00	11/30/00	TT	782055	Just another one

360 Miles In 87916.0

360 Miles Out 87916.0

360 PM Miles 80000.0

362 Plate #

364 State

366 Expiration /

370 Set Up Transfer

374 Remove from Site

Quit

FIG. 13

12/15

380

Transfer Information

382 Equipment ID 0000 TM 7218W Dispatching Location 40292 384

386 Status NOT PICKED-UP Set Up Date 08/29/2000 388

390 Pick Up Date 08/29/2000

392 Destination Entity 782050

394 Comments talked to tom about reservation #####

Save Delete Transfer Cancel

FIG. 14

400

Equipment ID History

402 Fleet Model Serial Letter

0000 0000 0000

404 ☒ Preview

Run Report Done

FIG. 15

MicroTraffic - Hookup Book

Towing Vehicle
☒ U-Haul Truck
 or
☐ Customer's Vehicle

Year 412
 Make 416
 Model/Style 414
 Weight 0 420
 Hitch Class 3 422

Towed Vehicle
☒ U-Haul Truck
 or
☐ Customer's Vehicle

Trailer/Hitch Class(s) LV 4x6 1, 2, 3 430
 Year
 Make
 Model/Style
 Weight 0
 Hookup Status

Select Towing Device
☒ Auto Transport Class 3
☐ Tow Dolly Class 2, 3
☐ Tow Bar Class 2, 3, 3

Read Footnotes

FIG. 16

440

MicroTraffic - Route Book

446 Location

448 Equipment Type

☒ Truck
☐ Trailer
☐ Towing
☐ SRI

450 Eq Number (Optional)

Go

Print

Receiving	442	Dispatching	444

FIG. 17

460 → 5 Customers to Contact 462 464 466 468 470 472 473

RTE	Res Num	Customer	Day Phone	Night Phone	Equipment	Pick Date	Origin	De
9	7490217	BRITT TYLER	(919) 518-1514		TM	08/10/00	56194	AM
9	30237004	SHAWN ARCHIBEQUE	(919) 515-4004	(919) 859-8156	MV	08/04/00	55766	J8
2	6440	LESUE ROBERT B ERGLIN	(252) 972-2235		GH, PQ, KO	08/05/00	1693	ST
7	4084	BYRON TORKE	() -		GH	08/20/00	32298	MI
7	4092	DANIEL KLINE	() -		EL	08/03/00	32222	TR

474 This is _____ from U-Haul. I am calling to confirm the reservation of BRITT TYLER, for the following U-Haul Equipment;
10' MOVING VAN for \$405.00, on August 10 from RALEIGH, NC to LAKEWOOD, CO. Someone from U-Haul will call
you the day before your reservation to schedule pickup time and location. If your plans change, contact _____ at
_____. Thanks for choosing U-Haul.

476 Results of your phone call: _____

478 Call history: _____

Add Notes

Quit

FIG. 18